



2021 IMPACT REPORT

OUR MISSION Deeply rooted in the Asian Pacific Islander community, ICHS provides culturally and linguistically appropriate health and wellness services and promotes health equity for all.

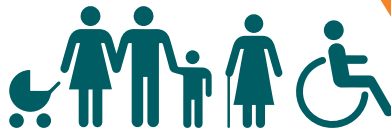
\$1,097,025
uncompensated care

11
service locations in
Seattle, Bellevue
and Shoreline

390,763 health encounters
119,841 health center visits

WHO WE SERVE

29,683 total patients



55% need interpretation services

22,380 medical

5 in 6 low income



Patients by insurance status

13,020 dental

7 in 9 persons of color

48% Medicaid

1,807 behavioral health

1 in 5 age 65 and over

18% Medicare

1,174 vision

1 in 27 homeless

30% Private

4% Uninsured

70+ languages. Most frequently spoken other than English:

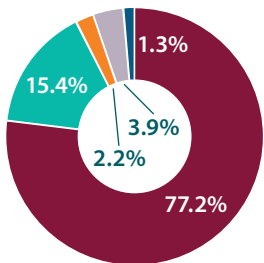
1. Cantonese
2. Vietnamese
3. Mandarin
4. Spanish
5. Korean
6. Toisanese
7. Khmer
8. Tagalog
9. Amharic
10. Tigrinya
11. Farsi
12. Russian
13. Somali
14. Arabic
15. Lao

Where patients live

- 48% Seattle
- 15% South King County
- 11% Shoreline
- 10% Bellevue
- 9% Outside King County
- 7% Other King County

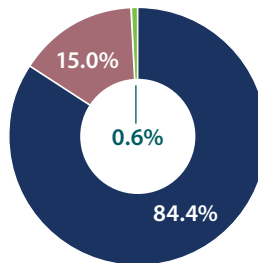


2021 FINANCIALS



Operating Revenue \$70,160,552

Program Revenue	\$ 54,146,507
Government Grants	\$ 10,802,862
Private Grants & Contributions	\$ 1,554,791
In-kind	\$ 2,770,499
Other	\$ 885,893



Expenses \$68,775,594

Program Services	\$ 58,074,389
Management & General Administration	\$ 10,278,829
Fundraising	\$ 422,376

Retained Earnings \$8,799,533

Non-operating Revenue \$7,414,575



ICHS IN THE COMMUNITY

80,736 COVID-19 tests administered

36,054 COVID-19 vaccines administered

In 2021, our Community Health Services team coordinated more than **130** pop-up vaccine clinics with **40** community partners, administering over **5,400** vaccines.



150+

students took part in ICHS-led youth summit to learn about COVID-19 vaccines via Minecraft



10,631

clients assisted with insurance enrollment



10

mobile youth clinics reduced barriers to health services during school closures



15

immigrant youth of color explored futures in health care at annual ICHS career event



HEALTHY AGING & WELLNESS



ICHS' Healthy Aging & Wellness Program continued to keep our elders healthy, engaged, and safe

83 Legacy House **Assisted Living** residents received 24/7 care

78 residents gained enrichment through **Adult Day Services**

92 **PACE** participants remained independent at home

82 seniors improved balance with new **Tai Ji Quan** program

329 **Meal Program** enrollees enjoyed 300-1,200 lunches weekly